



Terms of Use (Terms & Conditions)

TAP Plumbing LTD

1. Introduction

These Terms and Conditions apply to the website (www.tapsouthwest.co.uk) of TAP Plumbing LTD (“the Company”, “we”, “our”, or “us”). and to the transactions related to our products and services. You may be bound by additional Contracts related to your relationship with us or any products or services that you receive from us. If any provisions of the additional Contracts conflict with any provisions of these Terms, the provisions of these additional Contracts will control and prevail.

You must be at least 18 years of age to access the website.

Please read these Terms & Conditions carefully before you start the use of the website. We recommend you print a copy of these Terms & Conditions for future reference and personal use only.

If you do not agree to these Terms & Conditions, you must not use the website or our subsequent products and services.

2. Binding

By registering with, accessing, or otherwise using the website and subsequent products and services of TAP Plumbing LTD, you hereby agree to be bound by these Terms & Conditions set forth below. The mere use of the website implies the knowledge and acceptance of these Terms & Conditions. In some particular cases, we can also ask you to explicitly agree.

3. Electronic Communication

By using the website or communicating with TAP Plumbing LTD by electronic means, you agree and acknowledge that we may communicate with you electronically on our website or by sending an email to you, and you agree that all agreements, notices, disclosures, and other communications that we provide to you electronically satisfy any legal requirement, including but not limited to the requirement that such communications should be in writing.

4. Intellectual Property & Rights

We, or our licensors, own and control all copyright and other intellectual property rights on the website and the data, information, and other resources displayed by or accessible within the website.

Unless specific content dictates otherwise, you are not granted a license or any other right under Copyright, Trademark, Patent, or other Intellectual Property Rights. This means that you will not use, copy, reproduce, perform, display, distribute, embed into any electronic medium, alter, reverse engineer, decompile, transfer, download, transmit, monetize, sell, market, or commercialize any resources on the website of TAP Plumbing LTD in any form, without our prior written permission, except and only insofar as otherwise stipulated in regulations of mandatory law.

5. Third-Party Property

Our website may include hyperlinks or other references to other party's websites. We do not monitor or review the content of other party's websites which are linked from the website of TAP Plumbing LTD. Products or services offered by other websites shall be subject to the applicable Terms & Conditions of those third parties. Opinions expressed or material appearing on those websites are not necessarily shared or endorsed by us.

We will not be responsible for any privacy practices or the content of these sites. You bear all risks associated with the use of these websites and any related third-party services. We will not accept any responsibility for any loss or damage in whatever manner, however caused, resulting from your disclosure to third parties of personal information.

6. User Accounts & Registration:

Certain areas of our website may require registration. You agree to provide accurate and complete information, keep your login credentials secure and confidential and inform us immediately of any unauthorised access to your account.

We reserve the right to suspend or delete user accounts at our discretion.

7. Responsible Use

By visiting the website of TAP Plumbing LTD, you agree to use it only for the purposes intended and as permitted by these Terms & Conditions, any additional Contracts with us, and applicable laws, regulations, and generally accepted online practices and industry guidelines. You must not use our website or services to use, publish or distribute any material which consists of (or is linked to) malicious computer software; use data collected from our website for any direct marketing activity, or conduct any systematic or automated data collection activities on or in relation to our website.

Engaging in any activity that causes, or may cause, damage to the website or that interferes with the performance, availability, or accessibility of the website is strictly prohibited.

You are also responsible for ensuring that all persons who access the website through your internet connection are aware of these Terms & Conditions and that they comply with them

8. Idea Submission

Do not submit any ideas, inventions, works of authorship, or other information that can be considered your own intellectual property that you would like to present to us unless we have first signed an agreement regarding the intellectual property or a non-disclosure agreement. If you disclose it to us absent such written agreement, you grant to us a worldwide, irrevocable, non-exclusive, royalty-free license to use, reproduce, store, adapt, publish, translate and distribute your content in any existing or future media.

9. Termination of Use

We may, in our sole discretion, at any time modify or discontinue access to, temporarily or permanently, the website or any Service thereon. You agree that we will not be liable to you or any third party for any such modification, suspension or discontinuance of your access to, or use of, the website or any content that you may have shared on the website. You will not be entitled to any compensation or other payment, even if certain features, settings, and/or any Content you have contributed or have come to rely on, are permanently lost. You must not circumvent or bypass, or attempt to circumvent or bypass, any access restriction measures on our website.

10. Warranties & Liability

Nothing in this section will limit or exclude any warranty implied by law that would be unlawful to limit or to exclude. The website of TAP Plumbing LTD and all content on the website are provided on an “as is” and “as available” basis and may include inaccuracies or typographical errors. We expressly disclaim all warranties of any kind, whether express or implied, as to the availability, accuracy, or completeness of the Content. We make no warranty that:

- The website or our content will meet your requirements;
- The website will be available on an uninterrupted, timely, secure, or error-free basis.

The content on the Website may be out of date at any given time and we are under no obligation to update it.

Nothing on the website constitutes or is meant to constitute, legal, financial or medical advice of any kind. If you require advice you should consult an appropriate professional.

The following provisions of this section will apply to the maximum extent permitted by applicable law and will not limit or exclude our liability in respect of any matter which would be unlawful or illegal for us to limit or to exclude. In no event will we be liable for any direct or indirect damages (including any damages for loss of profits or revenue, loss or corruption of data, software or database, or loss of or harm to property or data) incurred by you or any third party, arising from your access to, or use of, our website.

Except to the extent any additional Contract expressly states otherwise, our maximum liability to you for all damages arising out of or related to the website or any products and services marketed or sold through the website, regardless of the form of legal action that imposes liability (whether in contract, equity, negligence, intended conduct, tort or otherwise) will be limited to the total price that you paid to us to purchase such products or services or use the website. Such limit will apply in the aggregate to all of your claims, actions and causes of action of every kind and nature.

We do not guarantee that the website will be secure or free from bugs or viruses.

You are responsible for configuring your information technology, computer programmes and platform in order to access the website. You should use your own virus protection software.

11. Privacy

To access our website, products and/or services, you may be required to provide certain information about yourself as part of the registration process. You agree that any information you provide will always be accurate, correct, and up to date.

We have developed a Privacy Policy to address any privacy concerns you may have and we comply with the Data Protection Act 2018 and UK GDPR in how we collect, store, and use personal information.

12. Accessibility

We are committed to making the content we provide accessible to individuals with disabilities. If you have a disability and are unable to access any portion of our website due to your disability, we ask you to give us a notice including a detailed description of the issue you encountered. If the issue is readily identifiable and resolvable in accordance with industry-standard information technology tools and techniques, we will promptly resolve it.

13. Export Restrictions / Legal Compliance

Access to the website from territories or countries where the content or purchase of the products or services sold on the website is illegal, is prohibited. You may not use this website in violation of export laws and regulations of the United Kingdom.

The website is directed to people residing in the United Kingdom. We do not represent that content available on or through the website is appropriate or available in other locations. We may limit the availability of the website, or any service described to any person or geographic area at any time. If you choose to access the website from outside the United Kingdom, you do so at your own risk.

14. Assignment

You may not assign, transfer or sub-contract any of your rights and/or obligations under these Terms & Conditions, in whole or in part, to any third party without our prior written consent. Any purported assignment in violation of this Section will be null and void.

15. Breaches of these Terms & Conditions

Without prejudice to our other rights under these Terms & Conditions, if you breach these Terms & Conditions in any way, we may take such action as we deem appropriate to deal with the breach, including temporarily or permanently suspending your access to the website, contacting your internet service provider to request that they block your access to the website, and/or commence legal action against you.

If you print off, copy or download any part of the website in breach of these Terms of Use, your right to use the website will cease immediately and you must return or destroy any copies of the materials you have made.

16. Indemnification

You agree to indemnify, defend and hold us harmless, from and against any and all claims, liabilities, damages, losses and expenses, relating to your violation of these Terms & Conditions, and applicable laws, including intellectual property rights and privacy rights. You will promptly reimburse us for our damages, losses, costs and expenses relating to or arising out of such claims.

17. Waiver

Failure to enforce any of the provisions set out in these Terms & Conditions and any Agreement, or failure to exercise any option to terminate, shall not be construed as a waiver of such provisions and shall not affect the validity of these Terms & Conditions or of any Agreement or any part thereof, or the right thereafter to enforce each and every provision.

18. Language

These Terms & Conditions will be interpreted and construed exclusively in English. All notices and correspondence will be written exclusively in that language.

19. Entire Agreement

These Terms & Conditions, together with our Privacy Policy, constitute the entire agreement between you and TAP Plumbing LTD in relation to your use of the website.

20. Updating of Terms & Conditions

We may update these Terms & Conditions from time to time. It is your obligation to periodically check these Terms & Conditions for changes or updates. The date provided at the end of these Terms & Conditions is the latest revision date. Changes to these Terms & Conditions will become effective upon such changes being posted to the website of TAP Plumbing LTD. Your continued use of our website following the posting of changes or updates will be considered notice of your acceptance to abide by and be bound by these Terms & Conditions.

21. Choice of Law and Jurisdiction

These Terms & Conditions shall be governed by the laws of the United Kingdom. Any disputes relating to these Terms & Conditions shall be subject to the jurisdiction of the courts of the United Kingdom. If any part or provision of these Terms & Conditions is found by a court or other authority to be invalid and / or unenforceable under applicable law, such part or provision will be modified, deleted and / or enforced to the maximum extent permissible so as to give effect to the intent of these Terms & Conditions. The other provisions will not be affected.

22. Contact Information

TAP Plumbing LTD

Effective Date: 11th April 2025

Website: www.tapsouthwest.co.uk

Phone: +44 7944 496794

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